

CEMS Superusers for 2017

Patient number	Patient Home address	Number of calls in 2017
1	2186 Ambleside	138
2	4011 East 142st	94
3	2227 Payne	75
4	4247 West 21st	71
5	3104 Audubon	69
6	868 East 140	66
7	7412 Star	64
8	1545 west 25	60
9	1376 west 87	54
10	1327 east 90th	53
11	2100 lakeside	47
12	3306 West 17th	46
13	3211 West 33	46
14	2227 payne	45
15	7123 Union	44
16	2227 Payne	44
17	6629 Sebert	41
18	1085 East 143	39
19	3939 east 120	38
20	15630 Holmes	37
21	12 Virginia	37
22	9023 Columbia	37
23	1340 West 83	36
24	11010 Revere	35
25	1062 East 87	34
26	5508 Delora	34
27	3525 Krather	34
28	3244 East 139	34
29	15012 Lotus	32
30	7610 New York	32
31	2227 Payne	32
32	19106 Longview Ave	31
33	7801 Garden Valley	30
34	4116 Sackett	30
35	1821 East 90	30
36	2479 Dobson Ct	30
37	2397 South Taylor	29

38	2227 Payne	28
39	2186 Ambleside	28
40	2227 Payne	28
41	3686 east 57	27
42	10706 Mt Auburn	27
43	2227 payne	27
44	12521 Harvard	26
45	9947 Kingsbury	25
46	3262 East 128	25
47	8117 Wade Park	25
48	3862 West 34	25
49	9813 North	25
50	452 east 115	25
	total	2069
	overall calls	104,045
	percentage	2%

Most frequent home address	number of chronic callers	total calls
2227 Payne	7	279
2186 Ambleside	2	166

By addressing these chronic callers via a community paramedic program, or devoting more resources to the women’s shelter at 2227 Payne, it is estimated that overall call volume could be reduced by 2%.